

Notice on HSBC China Mobile Banking no longer supporting iOS 14.0 and AOS 8.0

Dear Customers,

HSBC China Mobile Banking will no longer support the iOS/iPadOS version 14.0 and the Android™ OS version 8.0 after November 6, 2024 (inclusive), please upgrade the new system as soon as possible to avoid the subsequent failure of mobile banking. We apologize for any inconvenience caused.

The currently supported devices and operating systems for HSBC China Mobile Banking app:

- iPhone, iPad and iPod Touch with iOS/iPadOS version 15.0 or above (excluding Beta version)
- Android™ devices with Android™ OS version 9.0 or above (excluding Beta version)

HSBC Bank (China) Company Limited
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