



Renewed Notice of Relocation and Services Adjustment of HSBC Bank (China) Company Limited Shenzhen Branch

13 December 2024

Dear Customers,

Thank you for your trust and support to HSBC Bank (China) Company Limited Shenzhen Branch (hereby referred to as "Shenzhen Branch").

To accommodate our business expansion, the Shenzhen Branch is planned to be relocated with effect from 6 January 2025. After the relocation, Retail Banking and Wealth Management (Personal) and Corporate cash services will be migrated to below Sub-Branches. You can find the service adjustment and branch address as below.

Outlets	Address	Business Hours	Services
Shenzhen Branch	Unit 302-01, 3/F, Qianhai Chow Tai Fook Finance Tower (Phase I), No. 66 Shu Niu Avenue, Nanshan Subdistrict the Shenzhen Qianhai Shenzhen-Hong Kong Cooperation Zone, Shenzhen	9:00-17:00 Monday to Friday Closed on National/Public Holidays	Corporate Non-cash Services Personal Non-cash Service
Shenzhen Shangri-La Hotel Sub-branch	Shop No.9 & 12, Shangri-La Hotel, 1002 Jianshe Road, Luohu District, Shenzhen	9:00-17:00 Monday to Friday, 10:00-18:00 Saturday Closed on Sunday/National/Public Holidays	Corporate Cash and Non-Cash Counter Services Personal Comprehensive Retail Banking and Wealth Management Services (Consultation Only, Counter Closed)
Shenzhen Futian CBD Sub-branch	Unit 03D, 1/F& Unit 04, 5/F, Kerry Plaza Tower 3, No.1-1 Zhongxinsi Rd,Futian Dis, Shenzhen	9:00-17:00 Monday to Friday, 10:00-18:00 Saturday Closed on Sunday/National/Public Holidays	Personal Comprehensive Retail Banking and Wealth Management Services (Consultation Only, Counter Closed)

Shenzhen Overseas Chinese Town Sub-branch	Shop No.1-3 G/F, No. 9026 Shennan Road, Venice Plaza Hotel, Shenzhen	9:00-17:00 Monday to Friday, Closed on Weekend/National/Public Holidays	Personal Comprehensive Retail Banking and Wealth Management Services
Shenzhen Shenzhen Bay Sub-branch (Estimate Open date 2025/1/9)	Unit 01,02,03,07,08, 45/F, China Resources Tower, No.2666, Keyuan South Road, Haizhu Community, Yuehai sub-district, Nanshan District, Shenzhen, China	9:00-17:00 Monday to Friday, 10:00-18:00 Saturday Closed on Sunday/National/Public Holidays	Personal Comprehensive Retail Banking and Wealth Management Services (Consultation Only, Counter Closed)

Your customer number, account number and the payment of the routing branch name will remain unchanged as the account opening branch will still remain the original name. Your Relationship Managers with contact numbers will keep unchanged.

We are committed to provide quality services, should you have any queries or require any assistance, Corporate customers please contact our Service Hotline 4008218878*3 or your Relationship Manager, Personal customers please contact our 24-Hour Customer Services Hotline 95366 or your Relationship Manager for assistance, Retail Business Banking customers please contact our Service Hotline 4008201177 or your Relationship Manager for assistance.

HSBC Bank (China) Company Limited
Shenzhen Branch