



Important Notice

Customer Notice on Latest Change

Dear Customer(s),

In order to further optimize the allocation of resources, improve operational efficiency and enhance customer service level, HSBC Bank (China) Company Limited will optimize and adjust the layout of some service outlets.

HSBC Bank (China) Company Limited, Chengdu East Binjiang Road Sub-branch ("Chengdu East Binjiang Road Sub-branch") has received the relevant regulatory approval and ceased operations on Sep. 2, 2025. The original site will no longer be retained as a business outlet of our bank. For your account(s) opened with Chengdu East Binjiang Road Sub-branch, the account names and account numbers will remain unchanged, while the account opening bank name will be changed to HSBC Bank (China) Company Limited, Chengdu Yin Tai Center Sub-branch.

The existing customers of Chengdu East Binjiang Road Sub-branch can enjoy personal banking services, including cash services at our Chengdu sub-branch. (Please find the address and business hours below). Your relationship manager and our contact number remain unchanged.

Outlets	Address	Business Hours	Services
Chengdu Yin Tai Center Sub-branch	Unit 01-04A, 05-06, 40F, Tower 2, Yintai Center, No.1199, North Tianfu Avenue, Hi-Tech Zone, Chengdu, Sichuan	9:00am- 5:00pm Monday to Friday (Closed on National/Public Holidays)	Personal Comprehensive Retail Banking Services

We are delighted to be at your service with Online Banking, Phone Banking, Mobile Banking, WeChat Service (HSBC ebanking) as well. If you have any questions to the above, please contact your relationship manager or call our customer service hotline at 95366. Thank you for your continuous support to HSBC.

Your sincerely,

HSBC Bank (China) Company Limited, Chengdu East Binjiang Road Sub-branch
Date: Sep. 2, 2025