

Customer Notice of Relocation and Rename

Dear Customer(s),

For the purpose of branch network optimization and enhancing customer's experiences, Hangzhou Huanglong Sub-Branch of HSBC Bank (China) Company Limited is planned to resume business at new site with new branch name from Mar 2025.

New branch name and address information as below:

Name: HSBC Bank (China) Company Limited Hangzhou Qianjiang New City Sub-Branch

Address: Room 1101、1102、1103、1104、1109, Building2, Raffles Center, No.228 Xinye Road, Shangcheng District, Hangzhou, Zhejiang

Personal banking services will be available there, including cash services. account services, financial planning services etc.

We appreciate your understanding for the inconvenience caused. For any inquiries, please feel free to contact your Relationship Manager or call our 24H hotline at 95366 (Retail business).

Yours sincerely

HSBC Bank (China) Company Limited Hangzhou Huanglong Sub-Branch 10 Feb 2025