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## Notice of Identification Document Expiration Action

Dear Customer,

According to People's Bank of China, since Dec 5<sup>th</sup>, 2022, if the identification document (ID) you reserved in our bank is expired, we will suspend the financial services to your account, including inbound and outbound remittance service until the relevant information is updated.

According to regulations from People's Bank of China, article 19 of "Financial Institution Customer Identification and Customer Identity Information and Transaction Record Retention Management Methods" and "Guidelines on Anti-Money Laundering and Counter-Terrorist Financing in Remittance Business", customer whose ID has expired and fails to update with bank within a reasonable period of time and unable to provide reasonable justification, bank shall suspend the banking business for customer until the ID is updated. In order to protect your rights, if your ID is about to expire, please visit any of our branches and provide the original valid reserved ID for renewal in person. Customer holding 2<sup>nd</sup> generation Chinese identity card could update expiry date through Mobile APP channel.

We apologize for the inconvenience caused. If you have any questions, please contact your relationship manager or call HSBC China Customer Service Hotline 95366 (24 hours, Monday to Sunday) with no hesitation.

Thank you for your understanding and support. We will continue to provide you with quality and safe services.

Hereby notify the above!

HSBC Bank (China) Limited  
2022/12/5